

Krista Mutual Water Co

November 2025

Dear shareholders,

As we wrap up summer, please remember to Winterize to protect your home pipelines from the possibility of freezing.

WINTERIZE

Begin by insulating all pipes and fittings wherever they may be exposed to cold. This should include under the house in the “build-up” areas.

Also, consider insulating the service line to a point below its entry into the earth. We have experienced frozen pipelines buried as deep as three feet. (This was an extreme case because it was in a shady spot at a high elevation, but it can happen.)

“Heat tapes” – (available locally) do a fine job of preventing freezing problems. Most come equipped with thermostats and indicators to show they are operating. Electrical consumption is minimal and reliability good. They have been used in the past and work well.

“Shut Off Valves”- all homes built in Los Padres service area are required to have pressure regulators and shut off valves installed for their own use on their property. Please mark your shut off valves. The valve at the street is the Water Company valve.

If the water company is called out to shut off your home for repairs or burst pipes there is a \$65.00 charge. After Hours or on weekends it is \$150.00

Rates

Just a reminder that the rates will stay the same for 2026 as they are for 2025. See payment options below.

BILL REMINDER & PAYMENT OPTIONS – We Now take ZELLE

Bills are due by the 21st of every month, late charges are applied that day. If you are behind in your bill, you will get a 20-day notice, then a red tag. If you fail to pay after that you will be shut off and full payment is due before you can be turned on again. An additional shut-off/turn-on fee of \$300.00 will be added to your bill. We take Cash, Check or Money orders and we now take ZELLE. Please use our Email kristawaterco@gmail.com to send payments and include your account # and service address

Thank you

Board of Directors

The Board of directors would like to welcome any shareholder to come to our Board of Directors meetings and Shareholders meetings which are held at our office, 3534 Mt. Pinos Way, Frazier Park, Ca 93225. Board of Directors meetings are held on the last Monday of the month at 10:00 am. We look forward to seeing you.